

Plympton, Kareen

From: Patel, Jaimini on behalf of Taxis
Sent: 04 October 2019 13:24
To: Plympton, Kareen
Subject: FW: Proposed increase in fares

From: [REDACTED]
Sent: 04 October 2019 13:21
To: Taxis <Taxis@crawley.gov.uk>
Subject: Proposed increase in fares

Hi people

I agree with the fare increase but disagree that a company can change £20 plus to change our meters. This should be done by the council at no extra cost & included in our expensive plate costs / badge

Also is there any feedback about the rank on Crawley Station ?

I see the private hire Metro Cars are forming a rank on the 20 min wait area outside Crawley Station. Please don't refer me to the association as they don't represent me as a minority.

Many Thanks

[REDACTED]

Sent from my iPhone

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Plympton, Kareen

From: Wilmot, Lucy on behalf of Taxis
Sent: 14 October 2019 08:58
To: Nailen, Bill; Plympton, Kareen
Subject: FW: Proposed Tariff

Lucy Wilmot
Technical Support Officer
Taxi Licensing
Crawley Borough Council

01293 438944
<http://www.crawley.gov.uk>

From: [REDACTED]
Sent: 12 October 2019 21:53
To: Taxis <Taxis@crawley.gov.uk>
Subject: Proposed Tariff

Good morning,

Thank you very much for the proposed tariff increase of 10p per every mile. I agree with the increase per mile and I also like to make a request.

Crawley Council Licensing Department have adopted an excellent system which is working really well for the Taxi drivers. With current system meter starts with a starting fare of £4.00 and then have an addition of 20p after a certain time and distance. Then it continues with 20p addition. This system is excellent and taxi drivers don't need to have a big change box in the taxi and we only need to keep 20p and pound coins which covers all our change needs.

New proposed tariff will have an addition of 10p initially and will end up having odd number fares which requires a bigger change box and drivers have to carry all the coins. Taxi drivers already have a big problem of attack on the Taxi drivers and breaking in the taxis for the change boxes. Having more money/bigger change boxes will put Taxi drivers at greater risk. I like to request to the council to please kindly adjust the distance and time for the first addition from 10p to 20p so we can keep the current system of payment in even number fares. I shall be grateful.

Kind Regards

[REDACTED]
[REDACTED]
[REDACTED]